1 General legal principles

We process your data exclusively on the basis of the legal provisions (as effective from time to time), in particular:

EU General Data Protection Regulation (GDPR)
EU regulation on the protection of individuals with regard to the processing of personal data by the Community bodies and on the free movement of such data Data Protection Act (DSG)

2 Responsibility for data processing

Carbones Holding GmbH, FN 231192 p (Commercial Court Vienna), Franz-Josefs-Kai 47, 1010 Vienna is responsible for the data processing; inquiries may be sent to the following email address: office@carbones.at.

In a few cases, Carbones Holding GmbH is not or not alone responsible within the meaning of the GDPR. This is stated immediately below for the data applications concerned. In such cases, however, we are nevertheless happy to accept your request and will inform you accordingly or forward your request if you wish.

Within the scope of our electronic data processing, we employ IT service providers (processors) who are able to access your personal data as part of their activities, insofar as they need the data to provide their respective service. These service providers have been obliged by us to provide sufficient technical and organisational measures to ensure the protection of your data. These service providers are not permitted to disclose your data (except in legally regulated cases). Please contact office@carbones.at for more information about our service providers.

3 Consent and right of withdrawal

3.1 Consent

If your consent is necessary for the processing of your data, we will process them only after you have given your consent.

3.2 Minors

In principle we do not process the data of minors on the basis of consent pursuant to Art 6 para 1(a) of the GDPR. By using our online services (website, newsletter, event registration), you confirm that you have reached the age of 16 or that your legal representative has given their consent

3.3 Withdrawal

You can withdraw your consent at any time at the following email address: office@carbones.at. The withdrawal of consent does not affect the legality of the processing carried out on the basis of your consent until the withdrawal. Statutory retention requirements are however not affected by a withdrawal.

4 Your rights

4.1 Right to information, rectification, restriction of processing, objection, erasure, complaint and data portability.

You have the right to information from the responsible party Carbones Holding GmbH at any time about your processed personal data as well as the right to rectification. Unless there is a statutory retention obligation or other legal basis for the processing of your data, you have the right to erase these data and object to their processing. You also have the right to restrict the processing (where applicable), to data portability and to file a complaint with the Austrian Data Protection Authority (Wickenburggasse 8-10, 1080 Vienna, email: dsb@dsb.gv.at).

4.2 Contact details to exercise your rights

To exercise any of the abovementioned rights, please contact us at office@carbones.at or write to: Carbones Holding GmbH, Franz-Josefs-Kai 47, 1010 Vienna. Please send any complaints directly to the Austrian Data Protection Authority at their address mentioned above.